

You may apply for free legal services at any of the Community Legal Services' offices listed on the back of this brochure.



Community Legal Services, Inc., does not discriminate on the basis of race, religion, sex, age, disability or national origin in its relations with service applicants or employees. This brochure can be made available in alternate formats. Call 602-258-3434 x2230.

NOTE: This pamphlet contains legal information which is periodically updated by Community Legal Services. Call CLS to find out if this pamphlet has been updated since the printing date on the back cover.



United Way Partner Agency

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COMMUNITY LEGAL SERVICES

Maricopa County Central Office
 305 South Second Avenue
 Phoenix, Arizona 85003
 (602) 258-3434 1-800-852-9075 TTY: (602) 254-9852

Disability Advocacy Project
 5060 N. 19th Avenue, Suite 306
 Phoenix, Arizona 85015
 (602) 212-2724 TTY: (602) 212-2702

Volunteer Lawyers Program
 305 South Second Avenue
 Phoenix, Arizona 85003
 (602) 258-3434 1-800-852-9075 TTY: (602) 254-9852

Eastside Office - Mesa
 20 W. First Street, Suite 101
 Phoenix, Arizona 85201
 (480) 833-1442 1-800-896-3631 TTY: (480) 644-0572

Yavapai County Office - Prescott
 401 N. Mount Vernon
 Prescott, Arizona 86301
 (928) 445-9240 1-800-233-5114 Arizona Relay - 711

Mohave County Office - Kingman
 1720 Beverly, Suite A
 Kingman, Arizona 86401
 (928) 681-1177 1-800-255-9031 TTY: (928) 681-7281

Yuma/La Paz Counties Office - Yuma
 201 South 1st Avenue
 Yuma, Arizona 85364
 (928) 782-7511 1-800-424-7962 Arizona Relay - 711

Farmworker Program - Main Office
 305 South Second Avenue
 Phoenix, Arizona 85003
 (602) 258-3434 1-800-356-7115 TTY: (602) 254-9852

Farmworker Program - San Luis Office
 845 E. "B" Street, Suite 2
 San Luis, Arizona 85349
 (928) 627-8023 1-800-356-7115 Arizona Relay - 711

COMMUNITY LEGAL SERVICES

YOUR CHILD HAS HEALTHCARE RIGHTS, TOO!



CLS . . . because justice is for all

? WHAT IS EPSDT?

Federal law requires that Medicaid (AHCCCS) cover a set of benefits and services for children that is much more extensive than that required for adults. EPSDT offers a very important way to ensure that young children receive medically necessary health, mental health, and developmental services.

Early Identifying problems early, starting at birth

Periodic Checking children's health at periodic, age-appropriate intervals

Screening Doing physical, mental, developmental, dental, hearing, vision, and other screening tests to detect potential problems

Diagnosis Performing diagnostic tests to follow up when a risk is identified, and

Treatment Treating the problems found.

? WHO HAS A RIGHT TO EPSDT SERVICES?

All individuals under age 21 who are eligible for AHCCCS.



? WHEN SHOULD MY CHILD HAVE A CHECK-UP?

At a minimum, a check-up must be done at these ages:

- ▶ Under 1 month
- ▶ 2 months
- ▶ 4 months
- ▶ 6 months
- ▶ 9 months
- ▶ 12 months
- ▶ 15 months
- ▶ 18 months
- ▶ 2 years
- ▶ 3 years
- ▶ 4 years
- ▶ 5 years

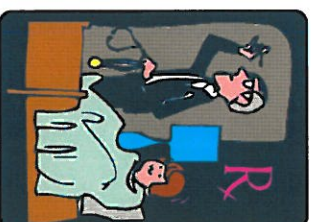
- ▶ 6 years
- ▶ 8 years
- ▶ 10 years
- ▶ 12 years
- ▶ 14 years
- ▶ 16 years
- ▶ 18 years
- ▶ 20 years

WHAT SERVICES ARE REQUIRED?

Screening services are required in four areas: medical, vision, dental, hearing.

Other services include:

- ◆ complete physical examination
- ◆ immunizations
- ◆ glasses, if needed
- ◆ blood lead screening
- ◆ dental treatments
- ◆ hearing aids, if needed
- ◆ nutritional assessment
- ◆ behavioral health services
- ◆ personal care services
- ◆ case management services
- ◆ other necessary health care, diagnostic services and treatment
- ◆ prescription drugs
- ◆ contraceptives for teenagers
- ◆ transportation, when needed, to and from doctor's appointments



Once physical or mental health conditions are discovered, the EPSDT benefit covers necessary health services to correct or lessen them. If a child needs a service, it may be covered by AHCCCS even though it may not be covered for an adult.



? HOW CAN I GET THESE SERVICES FOR MY CHILD?

Just contact your child's primary care doctor for more information and to schedule an appointment for a check-up. Even children who *seem* healthy should have check-ups!

WHAT YOU SHOULD DO IF EPSDT SERVICES ARE DENIED!

You can ask the Health Plan to review the decision by filing an appeal with the Health Plan within 60 days after the date of the Notice of Action. You can call the Health Plan to request an appeal, but it is best to file an appeal in writing. Your letter should explain the reason(s) you disagree with the Health Plan's decision. Keep a copy of your letter for your records. You should also attach any documentation that shows the service being requested is medically necessary, such as a letter from your doctor that explains why you need the service. You should receive a written Notice of Appeal Resolution within 30 days after the Health Plan receives your appeal.

If your appeal is denied, you can request a State Fair Hearing. You must request the hearing in writing and the Health Plan must receive it no later than 30 days after the date of the Notice of Appeal Resolution. You will receive a Notice of Hearing which will tell you the day, time and location of the hearing. You will be allowed to present documents and witnesses to prove the medical necessity of the service that your doctor is requesting. A judge will make a recommended decision to AHCCCS. The Director of AHCCCS will make a final decision.